

*Everett C. Lewis*

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**PROFILE SUMMARY:**

IS Professional with over 25 + years' experience proven leadership skills, strong Windows 2012 R2 to 2000/ NT (20 years), and Novell 4.x / 3.x (6 years).

Highly skilled in the following: UNIX (9 years), excellent communication skills. Ability to effectively train and mentor staff. Skilled in preparing computer and financial forecasts on new and existing properties. Ability to effectively negotiate with inside and outside vendors.

**TECHNICAL SKILLS:**

- 18 years' experience supporting 65 Citrix Xen 4 thru 7.5 / MetaFrame XPe FR3 Servers with 1,000 concurrent connections – upgraded to Citrix Metaframe Presentation Server 4.0. Upgrade to Xen App 4, Upgrade to Xen App 5, Upgrade to Xen App 6 to 7.5, Citrix Netscalers
- Rolled out / upgraded an Active Directory infrastructure for approx 5,000 users / objects. Upgrade AD 4, to AD 2003, to AD 2008 to AD 2012
- Rolled out Citrix Xen Desktop 7.5 on EMC XtremeIO.
- Rolled out Microsoft StorSimple on Windows 2012 R2 with DFS on two servers (4 TB Share)
- Maintain Active Directory, Group Policy Objects, Delegation Administration.
- Create / Maintain 20 EMC VMware ESXi 5.5, 5.x , ESX 4.x / 3.x with over 180 guests.
- Maintain Microsoft Windows 2003 Clusters for SQL 2012, 2008, 2005, File Print and Exchange 2003, Exchange 2007, 2010, 2013 and Office 365
- 5 years experience supporting Citrix NFuse, Web Interface, Secure Gateway, Installation Manager and Resource Manager
- Cisco Iron Port C160 Email Content Filter and S160 /S170 Proxy Servers
- Setup Autoproxy Scripts and Microsoft Group Policies
- Setup Desktop Authority, Profile Unity, Statusphere
- Setup Solarwinds to review / monitor entire network.
- Setup VMTurbo to review 20 ESXi Hosts
- Supported over 150 application on Citrix Xen App, Xen Desktop, and MetaFrame XPe Farm
- Expert in server technologies that delivers Citrix to remote end users via thin appliances, wireless devices and desktop
- Strong understanding of Windows 2003, Windows 2000 Server, and Windows NT4
- Strong background in IIS, HTML
- Upgraded over 30 Cisco 1941 / 2921, 3945 Routers, Cisco 3945, and 3850 Switches, Dell 3048P and Dell Force 10 N3048P. Setup Visio Standards for 75 WAN MPLS networks with T-1, DS 3, or Ethernet Circuits.
- Created 3 Site Avaya SIP Network for inbound 800 calls.
- Rolled out Good Technology with multiple upgrades.
- Microsoft Exchange Server in Microsoft Cluster.
- UNIX, Linux and Novell 3.X/4.X,
- Rollout an Aruba Network for 75 Site Wireless AP 105, 155, and RAP for Road warriors
- Oracle SQL, Microsoft SQL 2000, SQL 2005, SQL 2008, and SQL 2012
- Strong background in RSA Secure ID Deployment in Citrix and VPN
- ADP PC Payroll for Windows, Kronos Time and Attendance System,
- Cisco PIX Firewall, Cisco Altiga VPN 3030, Watchguard Firebox II, Sonicwall Firewall,
- Good understanding of Networking Infrastructure WAN, Cisco Firewall, Cisco VPN,
- EMC VNX 5700, Celerra SAN, EMC Clariion, McData and Brocade SAN Switches
- TCP/IP, MPLS, DNS, WINS, NetBEUI, IPX/SPX, LAN / WAN.

**EXPERIENCE:**

10/06 – Present

Current Title:

United Site Services, Inc.

IT DATA CENTER MANAGER / SENIOR SYSTEM ENGINEER LEAD

Responsible for the managing of internal and external computer functions. This includes

the day-to-day operational, setting up servers, training, vendor negotiations and selections, network installation, interaction with Senior Level Management while delivering within time and budget constraints. Supervising a staff of three IT professionals. Supervise and maintain (35) Citrix Xen App version 5 with Windows 2003 R2 Servers with same OS, and patch levels, Conduct PCI Compliance for Tier 2 Compliance, Monitoring and Reporting, (180) Windows 2012R2 / 2008 /2003 / 2000 Servers, Microsoft Exchange 2003 thru 2013, Servers in Microsoft Cluster, Microsoft SQL 2000 / 2005 / 2008 /2012 Microsoft Clusters, Microsoft File / Printer Cluster, Maintain EMC Clariion Enterprise Storage, Brocade 5000 switches Development of best practices procedures for Citrix design, development, implementation and maintenance/support. Support Script Logic Desktop Authority, Intuit Track-it, Tumbleweed Anti-Spam Appliance, ESET, Symantec Corporate Edition Antivirus and End Point Protection, Computer Associates BrightStor ARCserve Backup, Microsoft Active Directory 2003, DNS, DHCP

12/00 - 10/06

Textron Financial Corporation / Textron Information Systems / Outsourced to Computer Sciences Corporation on 01/02/05

**SENIOR SYSTEM ENGINEER LEAD / SENIOR CITRIX ENGINEER LEAD**

Responsible for the managing of internal and external computer functions. This includes the day-to-day operational, setting up servers, training, vendor negotiations and selections, network installation, interaction with Senior Level Management while delivering within time and budget constraints. Supervising a staff of six network professionals. Supervise and maintain (65) Citrix MetaFrame XPe with Windows 2000 Server, (120) Windows 2000 / NT 4 Servers, Windows NT Exchange Servers, and Configure VPN, Wide Area Network Local Area Network to Local Area Network (using VPN's), and Firewalls using DSL, Cable Modem, and Frame Relay. Maintain EMC Symmetrix Enterprise Storage, McData 1032 Connectrix, ESN Manager, and EMC Control Center. Teach level 1 and level 2 staff on how to support virtual private networks, thin client install and support, and Citrix client support. Development of best practices procedures for Citrix design, development, implementation and maintenance/support

Managed the following projects for Textron Financial Corporation:

**PROJECT:** : Replace existing Citrix Metaframe 1.8 farm of 3 servers and 100 users which was crashing several time a day by reviewing existing Citrix infrastructure, resign Farm, upgrade to forty Citrix MetaFrame XPe servers, 1,000 users. Replace 500 desktop with Thin Appliances, Create a knowledge transfer of the Citrix Farm to Level 1, 2. Create a Citrix Printing Support structure to prevent Citrix MetaFrame server from crashing due to bad printer. Create Server Capacity Planning and Scalability, Researching, Recommending, and Implementing Citrix Upgrades and Hot fixes. Installing and testing vender and custom in house applications to run in Citrix MetaFrame XPe. Create a night's batch upgrade of all application and Implement new applications. Perform general Citrix and Server Farm Maintenance, setup Windows 2000, Active Directory, and GPO for the new Citrix Farm.

Teach Level 1 and Level 2 how to support Citrix client sessions. Replace 500 desktops with Neoware EN3000 Win CE & Win .NET, thin clients saving the company \$ 800,000 annually.

**PROJECT:** Set up, installed and configured Cisco Altiga VPN 3030 and backup VPN appliance for over 2,000 employees. Teach Level 1 and Level 2 how to support VPN and roll out VPN to over 1,500 remote employees with automated scripts and custom CD-ROMs.

4/91- 12/00

Senior Lifestyle Corporation

**SENIOR NETWORK ADMINISTRATOR**

Responsible for the managing of internal and external computer functions. This includes the day-to-day operational aspects, budgets, setting up servers, training, vendor negotiations and selections, network installation, interaction with Senior Level Management while delivering

**within time and budget constraints. Supervising a staff of four network professionals. Supervise and maintain (3) Windows NT 4, Windows NT Exchange Server, and (5) Novell 4.11 Networks and Oracle SQL. Convert / Build / Maintain over 60 workstations in 7 retirement centers and 8 WAN Frames.**

**Configure Routers, Hubs, VPN, and Firewalls using DSL, Cable Modem, and Frame Relay. Teach MS Office 2000, Word Perfect, Lotus, Care Accounting System, Quickens, Quickbooks. Trouble shoot / Help Desk for problems with Care Accounting System, Solomon, Word Perfect, Lotus, Microsoft Word, Microsoft Excel, Power Point, Access, Borland Report Writer, Novell 4.X, and Unix.**

**Audit the internal controls of all facility Accounting and Computer Systems operations. Windows NT and Novell 4.11 Using DNS, IPX/SPX, NetBEUI, TCP/IP, on WAN/LAN Architecture using 10 and 100 mps Ethernet cards.**

**Supervise the processing of seven company payrolls with over 400 employees using ADP PC Payroll System, and Kronos Time and Attendance System.**

**Supervise and Prepare Financial Statements and Budgets for 10 Facilities.**

**Manage Software License usage.**

**EDUCATION: Franklin Pierce College - Rindge, New Hampshire.  
Degree: Bachelor of Science, Cum Laude.  
Majors: Accounting with High Honors, and Computer Science Management with High Honors.**

**HOBBIES: Gardening, Scuba Diving, Scouting, Holiday Light Automation, Walking and Chess.**

**WEB SITES: <http://www.everettlewis.com>**

**REFERENCES: Available upon request.**